



# Maker-Mends Menu of Services

## General Jewellery Repairs



### RINGS

Sizing -

V up or down, we can go up by more than 5 sizes.

Setting -

all styles available claw, rub over, grain, pave, invisible channel, illusion, counter sunk, star setting, suspension/tension.

Re-clawing -

V we supply complete new claws and re-set stones.

Shanks -

we can supply new hallmarked shanks.

Rebuilds -

S/V we can rebuild all parts of a ring to its original condition.

Hallmarking -

we send all new rings for assay and hallmarking. If the hallmark is damaged or worn, we can send to Assay Office to be re-hallmarked.

Handmade Mounts -

we can make any ring to your customers design or recreate old mounts.

Sizing Balls - for enlarged finger joints.

Polish - we polish and restore the finish.

Re-plate - we silver plate, re-guild, rhodium plate, black rhodium plate, hard silver plate, hard gold plate and palladium plate.

Stone Supply -

we can replace missing stones to nearest matching, we can supply diamonds and gemstones on approbation for your customers to approve before purchase. We can rebuild worn settings.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches

Final Finish - from plain finish to diamond cut, sand blast, matte, satin, engraved patterns or plating (see above)

We provide a free of charge estimate for a **proceeded job** that is not on our price list\*.

### BANGLES

Slave Bangles -

we repair, extend, shorten and match most patterns.

Hinged Bangles -

we can repair or replace the clasp or hinge which join the two ends of the bangle. We can make a new spring if this is damaged.

Stone Set -

S we can replace missing stones to nearest matching, we can supply diamonds and gemstones on approbation for your customers to approve before purchase. We can rebuild worn settings.

Torque Bangles -

we repair, extend, shorten and match patterns.

Hollow Bangles -

we can remove small dents.

Clasps -

we can repair/supply tongue & box clasps, safety chains, figure 8 clasps.

Handmade Bangles -

S we can make bangles to your design or remake worn bangles.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches.

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### BROOCHES

Catches -

we can replace roller catches and revolving catches when appropriate.

Pins and Hinges -

we can replace or repair as appropriate.

Safety Chains -

we can use various methods to repair or attach a safety chain.

Handmade Mounts -

we can make brooches to your design or remake worn brooches.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches.

We provide a free of charge estimate for a **proceeded job** that is not on our price list\*.

### STRINGING

Pearls/Beads -

we can re-string pearls/beads and we replace missing pearls/beads with the nearest matching available.

**S = Special service offered by Maker-Mends Ltd**

**V = Video of procedure available at [www.makermends.com](http://www.makermends.com)**

### STRINGING con't

Clasps -

we repair, replace or supply most kinds of clasps.

Knotted Stringing or Plain Stringing available on silk or nylon.

We provide a free of charge estimate for a proceeded job that is not on our price list.

### EARRINGS

Handmade Mounts -

S we can make earrings to your or your customers design or recreate old mounts.

Eyelets - we can rebuild or replace most styles.

Stems - these can either be repaired or replaced.

Screw Threads -

we can replace the screw thread or the screw on butterfly if worn or broken.

Screw on fittings -

can be added to any stud earring for extra security.

Clip on Earrings - we can tighten or replace loose clips.

Creole Joints - we can replace or repair the hinge, clip, the rivets or the earwire.

Earring Conversion -

we can convert non-pierced earring fittings into pierced earring fittings or vice-versa.

Stone Supply -

we can replace missing stones to nearest matching. We can supply diamonds and gemstones on approbation for your customers to approve before purchase. We can rebuild worn settings.

Rebuild -

we can replace or rebuild missing parts from earrings.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches

We provide a free of charge estimate for a **proceeded job** that is not on our price list\*.

### CHAINS/BRACELETS/ANKLETS

Repairs/Soldering -

we repair hollow or solid chains using an alloy of a metal the same quality as the chain.

Extensions/Reductions -

we can extend most chains (silver, gold- yellow and white, 9ct, 18ct and platinum) either with the exact chain or a very close match.

Findings -

we can supply bolt rings, triggers clasp, double trigger clasps, lobster clasps, box clasps, barrel clasps, jump rings, safety chains, padlocks, hasps, T bars, end caps, hallmark tags, pendant bails, round end caps, carabiner clasps, hook and eye/S clasps.

Jointed Links -

(as used in tennis bracelets) we can repair and replace sections of the joint or the whole joint. We can replace missing stones to nearest matching.

We can supply diamonds and gemstones on approbation for your customers to approve before purchase.

Gate Bracelets - we can remove and replace most worn gates and/or the rivet.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches.

We provide a free of charge estimate for a **proceeded job** that is not on our price list\*.

### CUFFLINKS

Front Plates -

we can resolder or replace most designs. We can hand or machine engrave most plain plates.

Swivel Fitting -

when the spring has lost its tension we replace the whole section, we can replace the rivet that holds the rotating arm.

Chain Link -

worn eyelets and chains can be rebuilt or replaced.

Torpedo and Button -

we can resolder or rebuild as required.

Gemstone Re-polish -

all stones including diamonds can be re-polished to remove any wear, chips or scratches

Handmade Mounts -

we can make cufflinks to your or your customers design.

We provide a free of charge estimate for a **proceeded job** that is not on our price list\*.

**\*Any estimate that is not proceeded has a nominal charge to cover the time taken for the assessment and our administrative costs.**

## WATCH DEPARTMENT

UK Service Centre -

we manage and distribute warranty and out of warranty servicing for various brands.

Prestige Watch Refurbishment -

**S** Our watch department provides a Prestige Watch case and bracelet refurbishment service.

Dive Watches -

**S** we pressure test and reseal Dive Watches for leading watch brands including, Rolex, Tag, Omega, Breitling and Cartier to the manufacturers specification upto 125 bar (1,250 metres).

Approved Workshop -

We are a Swatch approved Omega workshop.

Batteries and Re-seal -

**S** We can replace batteries and also reseal the case to make water resistant on those watches designed for this purpose.

Overhaul -

we strip the watch down, clean, replace worn parts, rebuild and regulate the time and then test before returning.

Watch Glass Replacement -

**S** we can supply standard round mineral glass and perspex. We can source non-standard shaped glass.

Metal Bracelets (gold, silver or platinum) -

we can repair or replace most sections, rebuild clasps, replace missing parts, add safety clasps, extend ladders, tighten any loose links and finish to look like new.

Metal Bracelets (non-precious) -

if the parts are available, we can adjust the length or we can replace the bracelet, repair or replace the clasp, attach safety chains.

Button and Stem -

we can replace missing or damaged buttons and stems.

Lugs -

re-build precious metal lugs or replace non-precious lugs and their covers.

Electronic Movements -

we can repair or replace as necessary.

## EXTRAS

3D Printer -

this produces a detailed, precise scan of an item and creates an exact replica of the piece from all angles as a 3d image. We use this to scan engagement rings to make exactly fitting wedding bands and to recreate items such as missing earrings.

Laser Welder -

this uses a finely focussed beam of light energy to heat and weld metals. This enables us to repair damaged jewellery with heat sensitive stones, difficult to get to areas, costume jewellery, delicate filigree pieces and items that contain epoxy resin or enamel.

Consultancy Service -

we provide a consultancy service for manufacturers and retailers. For manufacturers we advise on product designs with regards to practicalities of designs. For retailers we can advise jewellery buyers before they make purchases.

Jewellery and Watch Repair Services -

we can facilitate the setting up of a new service or give advice on improving existing services.

Insurance Claims -

we have a specialist department that works directly with insurance companies, claims managers and retailers. We provide an appraisal service, carry out all remedial work including re-making items.

Refining -

we can refine all metals with a fast turn around time giving a full report on what has been recovered. We can also give extra value to the stones in the jewellery if they are economical to remove.

Products -

we supply, ring mounts and all jewellery findings, watch straps and batteries, trophies and plaques.

Gem Stone Supply -

we keep a large selection of gemstones and diamonds in stock. We are able to source unusual stones and cuts. We can supply stones on approval for your customers approval.

WhatsApp Service -

Need technical advice? Try our WhatsApp Service 07534 659247.

Available 9am to 4pm, Monday to Friday, not including bank holidays.

## BESPOKE WORK

We can re-create EXACTLY to the original design any worn or damaged jewellery.

We can reproduce any type of jewellery from a picture or drawing.

We can produce the piece in any metal including -

9ct gold - yellow, red or white, 14ct gold - yellow, red or white

18ct gold - yellow, red or white, 22ct gold - yellow,

platinum, silver, palladium.

We make high quality silver samples and then produce the item in any chosen metal or stones.

We supply and cut any precious or unusual stone at a reasonable cost.

We can supply stones including diamonds on approbation for your customers to choose before setting into the piece.

**We provide a free of charge estimate for a proceeded job that is not on our price list\*.**

## ENGRAVING

Computer Engraving -

we use this to engrave on Gold, Silver, Platinum, Palladium and on a variety of surfaces including glass, plastic, steel and all other metals used in jewellery. We can engrave logos, signatures and can engrave in different languages.

Hand Engraving -

for designs such as company logos, inscriptions, motifs animals, family crests and signatures, text can be engraved in any font.

Machine Engraving -

for most standard jewellery e.g. Signet Rings, Bangles, I.D. Bracelets, Tankards, Locketts etc. We can engrave inside wedding rings.

Glass Engraving -

we can engrave certain glassware depending on the shape.

Seal Engraving -

commonly used to engrave family crests into a signet ring. We can try to locate crests.

Photo Engraving -

we can engrave images from photographs onto any flat metal surface.

Handwriting Engraving -

we can scan examples of handwriting and use that for engraving.

## SPECIAL SERVICES

Complete Service in one Facility -

all your jewellery and watch service requirements in one dedicated workshop.

Digital Recording -

all parcels are filmed whilst being opened and when being packed. This recording is kept on file by us.

Digital Images -

a digital image is taken of every item before work is started, this is kept on file by us.

Track and Trace System -

all items booked into the system are given a bar coded label so that they can be tracked as they are transferred from one department to another. Items can be located quickly and enquiries dealt with promptly and efficiently.

Staff training -

we are happy to help with your staff training and workshop visits are encouraged. Our website is tailored towards educating in all aspects of the jewellery and watch industry.

Help you sell the repair -

we can provide descriptions and diagrams to explain the cost of the repair.

Quality Control Department -

every item is checked by our quality control department before being returned.

Detailed Reports -

we can provide various reports that can help our retail customers analyse current trends and plan for the future e.g. the number and type of repairs, the number of estimates given and how many of those are proceeded, the total value of the work we carry out, the average cost per repair.

Customer Orientated Service -

we adapt our service to fit in with each customers existing needs and demands and we are dedicated to making our customers clients for life.